

Frequently Asked Questions (FAQ) regarding the Partnering Agreement between the National Library of New Zealand and OCLC, for the Supply of Bibliographic Services to Te Puna Libraries.

THE OCLC PARTNERING AGREEMENT

- What is the OCLC Partnering Agreement?
- How was the partnering agreement reached?
- When did the Agreement take effect?
- Can you tell me what OCLC is?
- What can I access under the agreement?
- What is WorldCat?
- What is the OCLC Registry?

GETTING STARTED

- Do I have to register with OCLC to use the service under the OCLC Agreement?
- How do I register to use the cataloguing services?
- How do I register to use FirstSearch?
- How will OCLC know who I am?
- Is there 24/7 support from OCLC?

WHICH CATALOGUING SERVICE?

- Which cataloguing service would suit my Library?
- Can I catalogue on the National Bibliographic Database and WorldCat, or do I need to choose?

- What are the differences between cataloguing on the National Bibliographic Database and Worldcat?
- What if I am unable to install cataloguing clients on my PC's local drive?
- Are the holdings on Worldcat and the NUC synchronized?

USING OCLC CATALOGUING SERVICES

- Where can I find about the Cataloguing services offered by OCLC?
- What training do I need to use OCLC services?
- Do I have to catalogue using Worldcat's bibliographic standards?
- If I catalogue on WorldCat can I access the Māori Subject Headings (MSH)?
- Are Māori Subject Headings on bibliographic records in Worldcat?
- Is there support for foreign language and scripts?
- Can we use Connexion for a variety of language scripts?
- Do OCLC have a copy cataloguing vendor service?
- How do I register for PromptCat?
- What is the charge for PromptCat?
- Can I be alerted if a short MARC record is upgraded?
- Is WebDewey included in this agreement?

- Could we create a file from WorldCat and bulk load to our catalogue?
- Does WorldCat have bibliographic records for websites?
- Can I download the book jacket images from Worldcat?
- I have more than one OCLC library identifier. Can I use these?
- Will NLNZ work with Serial Solutions or other vendors to have holdings records added directly to the NBD or Worldcat by such organisations?
- Where should I add my details holdings when on the holdings screen?
- When holdings are updated on Worldcat, will they be transferred to the NUC?
- Will holdings be added to Worldcat if I save a record to my catalogue?
- Can I save a Worldcat record to my catalogue without adding my holding to it?

USING NATIONAL LIBRARY OF NEW ZEALAND CATALOGUING SERVICES

- Where can I find out about the Cataloguing Services offered by National Library?
- Where will I find user guides for the National Library Cataloguing services?
- If a record is not on the NBD do cataloguers go to WorldCat?
- What if my library subscribes to Blackwell's Table of Contents?
- Could a Worldcat record with a lower encoding level replace a higher one on the NBD?

- Can libraries be notified when a short record is upgraded on the NBD?
- Why are there Worldcat records on the NBD without a symbol in the 040?
- When I import a record to the NBD from Worldcat, do I change the 040 field as with LC records?
- What happens to my New Holdings Report if I catalogue on the NBD and Worldcat?
- Will holdings deleted on the NUC be deleted in Worldcat?
- Are our new serial holdings transferred to Worldcat from the NUC?
- When I update serial holdings in the NUC, do I have to amend them in Worldcat?

FIRSTSEARCH

- If we are interested in more than the FirstSearch Base package whom do we ask?
- Does access to First Search for end users need to be behind authentication?
- Error message: "The number of simultaneous users for this authorization has been exceeded"

LIBRARY HOLDINGS ON WORLDCAT AND THE NATIONAL UNION CATALOGUE

- Were all my library holdings on the NUC added to WorldCat or only those added from 1 July 2007?

- Our library added holdings to WorldCat before the OCLC agreement. Will these be added to the NUC?
- How are my library's holdings exposed on search engines such as Google, Yahoo, etc?
- Why can't I find some of my library holdings on Worldcat when I search on Webcat?
- On the NUC our library has different library symbols for its branches, what happens to these in WorldCat?

DEEP LINKING

- How can I set up a link from our library holdings on WorldCat directly to our library catalogue?

RESOURCE SHARING

The OCLC Partnering Agreement

- What is the OCLC Partnering Agreement?

The OCLC Partnering agreement provides unlimited use of selected OCLC resources to subscribing New Zealand libraries and their users. These resources include: a large pool of bibliographic resources, use of cataloguing services, and some support for resource sharing.

[<Return to questions>](#)

- My library supplies requests from OCLC libraries. How can these international interloan requests be directed to my central library and not a branch?
- Do I have to lend an item on international interloan if I receive a request?
- Can we use OCLC services to make international interloan requests?

NATIONAL LIBRARY SERVICES AND THE PARTNERING AGREEMENT

- Why is the National Library still providing cataloguing services?
- Will the NBD continue to be updated with international agency records?
- Will anything happen to the National Union Catalogue?

- **How was the partnering agreement reached?**

Te Puna User Group Meeting in November 2003 requested the National Library investigate options for acquisition of bibliographic records. A Working Party, appointed by Te Puna Strategic Advisory Committee (TPSAC), identified the key elements that an agreement would need to accommodate. Specifications were drawn up and a successful outcome was negotiated for the New Zealand library community. TPSAC was involved throughout the process and supports this new initiative.

[<Return to questions>](#)

- **When did the Agreement take effect?**

Agreement was confirmed by formal signing in February 2007, and the new arrangements came into place 1 July 2007.

[<Return to questions>](#)

- **Can you tell me what OCLC is?**

OCLC - Online Computer Library Center - and its member libraries (upwards of 40,000 libraries in 112 countries) cooperatively produce and maintain the WorldCat catalogue (<http://www.oclc.org/about/default.htm>)

[<Return to questions>](#)

- **What can I access under the agreement?**

You have access to OCLC's [bibliographic utility](#), WorldCat. This can be accessed through OCLC's [Connexion Client](#), [Connexion Browser](#) or [Cat Express](#) or as a gateway through the National Bibliographic Database Cataloguing Client or WebCat.

The agreement also includes access to [FirstSearch](#) - an online service that gives library professionals and end users access to a rich collection of reference databases. The FirstSearch base package includes:

- ArticleFirst (OCLC index of articles from the contents pages of journals)
- Clase and Periodica (Index of Latin American journals in the sciences and humanities)
- Ebooks (OCLC catalogue of online electronic books available through libraries worldwide)
- ECO (Electronic Collections Online. An OCLC index to scholarly journals)
- ERIC (Journal articles and reports in education. Bibliographic index with some full text)
- OAster (Union catalog of digital resources)
- PapersFirst (OCLC index of papers presented at conferences worldwide)
- ProceedingsFirst (OCLC index of worldwide conference proceedings)
- GPO Monthly Catalogue (U.S. government publications. Metadata only)
- MEDLINE database (All areas of medicine, including dentistry and nursing. Includes some full text)
- The World Almanacs (Funk & Wagnalls New Encyclopedia and four almanacs. Full-text)
- WorldCat
- WorldCat Dissertations (OCLC catalogue of dissertations and theses available through libraries worldwide)

[<Return to questions>](#)

- **What is WorldCat?**

OCLC's Online Union Catalog with almost 75 million bibliographic records (<http://www.oclc.org/worldcat/default.htm>)

[<Return to questions>](#)

- **What is the OCLC Registry?**

Known as the WorldCat Registry, it is a Web-based directory of libraries and library consortia. You can create and manage your institutional profile, including information about its physical facilities, operations, services, and people on a secure Web platform. Organizations can then quickly access this information. <http://www.oclc.org/worldcat/registry/default.htm>

[<Return to questions>](#)

Getting started

- **Do I have to register with OCLC to use the service under the OCLC Agreement?**

You do not need to register if you simply wish to use the gateway to WorldCat through WebCat or the Cataloguing Client, or use WorldCat <http://www.oclc.org/worldcat/default.htm>

You do need to register if you wish to use First Search or the OCLC Cataloguing services available to you.

[<Return to questions>](#)

- **How do I register to use the cataloguing services?**

To register for the OCLC Cataloguing services:

- Go to <https://www3.oclc.org/app/sysacc/header.pl> to locate the link to the OCLC Access & Authorisation form. Complete this to get your Cataloguing authorizations for all OCLC cataloguing software. Intending CatExpress users should also use the same form.
- Select the OCLC Asia Pacific as the regional service provider
- Indicate you are part of the OCLC-New Zealand partnership (you can do this at the bottom of the form in the Special Instructions section).
- You will not be able to download the Connexion client until you have a password and authorisation.
- If you have follow up questions about the form or the cataloguing software, please direct these to OCLC Asia Pacific (AsiaPacific@oclc.org)
You can also contact (support@oclc.org)

[<Return to questions>](#)

- **How do I register to use FirstSearch?**

To register for FirstSearch authorization:

- complete the form located at: <http://www.oclc.org/support/forms/pdf/fsindo.pdf>
- In the Subscription Accounts section, please indicate Base Package
- Indicate that this is part of the New Zealand partnership in the Special Instructions/Notes section
- You will need to return the form in the PDF format directly to OCLC either by fax to 614-764-4331 (Dublin, Ohio) or by transmitting electronically to AsiaPacific@oclc.org

If you have follow up questions about the form or FirstSearch package, please direct these to OCLC Asia Pacific (AsiaPacific@oclc.org)

You can also contact (support@oclc.org)

[<Return to questions>](#)

- **How will OCLC know who I am?**

National Library sent OCLC a list of Te Puna libraries and their library symbols. From this OCLC assigned OCLC symbols to each Te Puna Library and will be able to identify which New Zealand libraries have the right to use OCLC services. Those organisations that have branch libraries (such as universities) will be able to have different OCLC symbols on WorldCat.

[<Return to questions>](#)

- **Is there 24/7 support from OCLC?**

Australia and New Zealand use AsiaPacific office of OCLC for support. There is substantial documentation available from this site should you have queries. In addition there is a form to request information at: <http://www.oclc.org/asiapacific/en/support/default.htm>

[<Return to questions>](#)

Which cataloguing service?

- **Which cataloguing service would suit my Library?**

That depends on the size and cataloguing practices of your library. The services available to you are:

Cataloguing on WorldCat:

- Connexion Client is OCLC's flagship cataloguing service. It provides a full and flexible suite of cataloguing tools. This would suit libraries that do a lot of cataloguing and have international collections. For more information click [here](#)
- Connexion Browser is the web version of Connexion Client but has some minor functional differences, as it is browser based.
- CatExpress is OCLC's simple web-based copy cataloguing tool aimed at libraries that want to primarily catalogue popular materials via an easy-to-learn interface. For more information about Cat Express click [here](#).

Cataloguing on the National Bibliographic Database:

- NBD Cataloguing Client is the National Library's flagship cataloguing service. It provides powerful cataloguing functionality and a search gateway to Worldcat. It is suited to large, medium and special libraries that mainly catalogue New Zealand material and that wish to use the NBD as their main bibliographic utility.
- WebCat is the National Library's web-based cataloguing tool. It includes a search gateway to Worldcat. It is suited to any library that wants fast copy cataloguing using the NBD.

[<Return to questions>](#)

- **Can I catalogue on the National Bibliographic Database and WorldCat, or do I need to choose?**

You can catalogue on both the National Bibliographic Database and Worldcat or make a choice on which cataloguing service suits your library. We suggest you use the service which best suits your library size, and type and the amount of original and copy cataloguing you do. For example, larger libraries may use one cataloguing service for their copy cataloguing and another for their original cataloguing.

[<Return to questions>](#)

- **What are the differences between cataloguing on the National Bibliographic Database and Worldcat?**

Worldcat has many more records than the National Bibliographic Database, and it includes a copy of the National Union Catalogue. OCLC cataloguing services have the same basic functionality as the ones you will have used to catalogue on the National Bibliographic Database (such as WebCat or the NBD Cat Client). You can find out more about OCLC's services [here](#).

[<Return to questions>](#)

- **What if I am unable to install cataloguing clients on my PC's local drive?**

We recommend you use one on of the Web Cataloguing products – Webcat, Connexion Browser or CatExpress

- **Are the holdings on Worldcat and the NUC synchronized?**

Yes. Every day new or updated New Zealand holdings and associated bibliographic records on either OCLC or the National Bibliographic Database are exchanged between the two organisations. This means that there is an up-to-date National Union Catalogue on both bibliographic utilities for you to use. This is known as the data transfer process.

[<Return to questions>](#)

Using OCLC Cataloguing services

- **Where can I find about the Cataloguing services offered by OCLC?**

Here are two good places to start: <http://www.oclc.org/services/cataloging/> and <http://www.natlib.govt.nz/catalogues/library-documents/oclc-cataloguers-info-sheet>

[<Return to questions>](#)

- **What training do I need to use OCLC services?**

OCLC provides excellent online information packages to get you started, including tutorials, user manuals quick reference cards. Some of these can be found here: <http://www.oclc.org/support/training/>

[<Return to questions>](#)

- **Do I have to catalogue using Worldcat's bibliographic standards?**

If you choose to catalogue on Worldcat you will have to meet their cataloguing requirements.

[<Return to questions>](#)

- **If I catalogue on WorldCat can I access the Māori Subject Headings (MSH)?**

Libraries choosing to catalogue on Worldcat will have access to the Iwi-Hapū Names List and the Ngā Ūpoko Tukutuku Māori Subject Headings List through OCLC's Terminologies Service

[<Return to questions>](#)

- **Are Māori Subject Headings on bibliographic records in Worldcat?**

Yes, in addition where any NBD records are merged into Worldcat records the Māori Subject Headings (MSH) will be added

[<Return to questions>](#)

- **Is there support for foreign language and scripts?**

Yes the WorldCat database supports cataloguing in more than 60 languages

[<Return to questions>](#)

- **Can we use Connexion for a variety of language scripts?**

Connexion Client gives additional options including interface language choices of Chinese (Simplified), Chinese (Traditional), English, German, Japanese, Korean, or Spanish

[<Return to questions>](#)

- **Do OCLC have a copy cataloguing vendor service?**

Yes. PromptCat is OCLC's copy cataloguing vendor service. Materials can be ordered through participating material partners and arrive with complete MARC records and your holdings set in WorldCat. Your library will have to register with the PromptCat service through OCLC and also contact your vendor. OCLC are open to adding New Zealand material partners to their database. For more information on PromptCat click [here](#).

[<Return to questions>](#)

- **How do I register for PromptCat?**

You can contact the regional office of AsiaPacific at AsiaPacific@oclc.org and request that you wish to use the PromptCat service. In the email state that you are a New Zealand library and a member of the National Library of New Zealand-OCLC Partnering Agreement.

[<Return to questions>](#)

- **What is the charge for PromptCat?**

There is no charge from OCLC for use PromptCat under the partnering agreement but there may be a charge from your vendor to add records to OCLC. PromptCat has a 97% provision rate of records but OCLC do provide a 100% service at an extra cost.

[<Return to questions>](#)

- **Can I be alerted if a short MARC record is upgraded?**

Yes it is known as the Bibliographic notification service. This service will notify you of upgraded Worldcat MARC records for your library's holdings and sends you upgraded records notification based on your profile. See <http://www.oclc.org/bibnote/>

[<Return to questions>](#)

- **Is WebDewey included in this agreement?**

No, WebDewey is not included in the agreement.

[<Return to questions>](#)

- **Could we create a file from WorldCat and bulk load to our catalogue?**

Yes, for the Connexion products: see: <http://www.oclc.org/support/documentation/connexion/client/basics/localfiles/>

For CatExpress see: <http://www.oclc.org/CatExpress/options/delivery/default.htm>

[<Return to questions>](#)

- **Does WorldCat have bibliographic records for websites?**

Yes.

[<Return to questions>](#)

- **Can I download the book jacket images from Worldcat?**

No. WorldCat.org displays book jacket images but does not have the right to distribute. Therefore New Zealand libraries will not be able to download them as part of the record.

[<Return to questions>](#)

- **I have more than one OCLC library identifier. Can I use these?**

Some libraries have been allocated a number of identifiers, reflecting their current holdings statements on National Bibliographic Database at branch level. Libraries can catalogue directly to OCLC using the whole range of identifiers, if they know the log-on details.

[<Return to questions>](#)

- **Will NLNZ work with Serial Solutions or other vendors to have holdings records added directly to the NBD or Worldcat by such organisations?**

OCLC currently partner with Serials Solutions for the eSerials Holdings service. On a monthly basis Serials Solutions sends OCLC a file for each participating library. OCLC takes that file, compare it to our files, and set holdings for new titles, and delete holdings for titles that are no longer included. There is no extra charge for this service from OCLC. The general description of the service can be found at

<http://www.oclc.org/eserialsholdings>

The Ordering Guide provides a summary of questions and answers about what is needed to place an order. That can be found at

<http://www.oclc.org/support/documentation/eserialsholdings/ordering/OrderingGuide.pdf> If your library would like to do this, you will each need

to complete the PDF order form, and also authorise the service on the Serials Solutions client centre. The PDF can be found at

<http://www.oclc.org/support/forms/pdf/eshord.pdf>

[<Return to questions>](#)

- **Where should I add my details holdings when on the holdings screen?**

Use OCLC Holding Library Code (049) for your holdings detail, including, multivolume works, serials and monographs in series. Entering in this field will ensure this information is transferred to the National Union Catalogue.

[<Return to questions>](#)

- **When holdings are updated on Worldcat, will they be transferred to the NUC?**

If a holding is added to Worldcat, NLNZ will get the serial enumeration data with the data transfer files from OCLC. These will be loaded daily to the National Union Catalogue

[<Return to questions>](#)

- **Will holdings be added to Worldcat if I save a record to my catalogue?**

Yes this will occur automatically when you “Save to Catalog” using CatExpress and Connexion.

[<Return to questions>](#)

- **Can I save a Worldcat record to my catalogue without adding my holding to it?**

No, there is a function called 'derive' a record if you want to create a similar (clone) bibliographic record.

[<Return to questions>](#)

Using National Library of New Zealand Cataloguing Services

- **Where can I find out about the Cataloguing Services offered by National Library?**

You will find information out about Cataloguing Services offered by National Library of New Zealand here:

<http://www.natlib.govt.nz/services/national-collaborative-services/subscriber-services/te-puna-cataloguing>

[<Return to questions>](#)

- **Where will I find user guides for the National Library Cataloguing services?**

They are located here: <http://www.natlib.govt.nz/librarians/cataloguing>

[<Return to questions>](#)

- **If a record is not on the NBD do cataloguers go to WorldCat?**

If you are using WebCat and your search retrieves zero results, a button will pop up 'Redo your search on OCLC WorldCat'. You simply click on this button to be taken to WorldCat where your search will automatically be repeated. If you retrieve the relevant record, you can click on a button for it to be copied across to the NBD.

Cataloguing Client users can search OCLC WorldCat via remote search.

[<Return to questions>](#)

- **What if my library subscribes to Blackwell's Table of Contents?**

As of December 2008 the National Library ceased to load Blackwell's Table of Contents to NBD records. If your library subscribes to Blackwell's TOC on an individual basis it is your responsibility to strip that data from the bibliographic records prior to loading to the NUC (batch loads or Osmosis loads)

[<Return to questions>](#)

- **Could a Worldcat record with a lower encoding level replace a higher one on the NBD?**

No: the match/merge process that the National Library employs will always choose the better quality record.

[<Return to questions>](#)

- **Can libraries be notified when a short record is upgraded on the NBD?**

Not currently but the Library recognises this as a great idea that we would like to be able to provide to New Zealand libraries.

[<Return to questions>](#)

- **Why are there Worldcat records on the NBD without a symbol in the 040?**

Prior to 2 July 2007 Worldcat records were bulk loaded to the NBD, and this process created a generic symbol for these records. The National Library of New Zealand will not be changing these codes unless circumstances make it necessary.

[<Return to questions>](#)

- **When I import a record to the NBD from Worldcat, do I change the 040 field as with LC records?**

No, this is not necessary with Worldcat records.

[<Return to questions>](#)

- **What happens to my New Holdings Report if I catalogue on the NBD and Worldcat?**

If you are cataloguing on the NBD, the bibliographic record report (New Holdings report) from the National Bibliographic Database will be sent out each morning as normal. If you are cataloguing on WorldCat you will receive reports from them.

[<Return to questions>](#)

- **Will holdings deleted on the NUC be deleted in Worldcat?**

The National Library sends holdings deleted on the NUC to OCLC monthly at the beginning of each month. On the other hand, holdings deleted on WorldCat are deleted on the NBD via the OCLC/NL data transfer.

[<Return to questions>](#)

- **Are our new serial holdings transferred to Worldcat from the NUC?**

Yes. Every time a holding record on the New Zealand NUC is saved or resaved the associated bib record with the, mfhid_id of the holding, the location code of the holding library, call number information (from the 852), and any serial enumeration data is extracted and made available for Worldcat. Given that OCLC use this information (or can match it) then the holding information should be transferred to Worldcat.

[<Return to questions>](#)

- **When I update serial holdings in the NUC, do I have to amend them in Worldcat?**

No, see previous question, this is a resave.

[<Return to questions>](#)

FirstSearch

- **If we are interested in more than the FirstSearch Base package whom do we ask?**

You will need to contact OCLC about this. If your library does not yet have an account set up with OCLC you should contact

AsiaPacific@oclc.org. If you already have an account then you should contact support@oclc.org

[<Return to questions>](#)

- **Does access to First Search for end users need to be behind authentication?**

This will depend on the type of technical setup your library has. FirstSearch access is usually provided through IP authentication and your library's proxy service but if your library does not have this type of server or an IP address then access to FirstSearch will probably have to be provided behind an authentication layer using a WebScript. When you contact OCLC about FirstSearch authorisation they will be able to advise you of your options, but here's a link with more information: <http://www.oclc.org/firstsearch/about/access/default.htm>

[<Return to questions>](#)

- **Error message: "The number of simultaneous users for this authorization has been exceeded"**

You may receive this message when you attempt to login to FirstSearch. This error message indicates that you may already have a session open on your PC and you are therefore unable to open subsequent sessions. When closing down FirstSearch always use the Exit button, rather than closing the browser. If you do receive this message you will be able to Login after the timeout period, setup in your FirstSearch Administration Module. If you have further questions about this please ask your Library FirstSearch Administrator to send a message to OCLC from the FirstSearch Administration Module "Comments".

[<Return to questions>](#)

Library holdings on Worldcat and the National Union Catalogue

- **Were all my library holdings on the NUC added to WorldCat or only those added from 1 July 2007?**

All holdings records in the National Union Catalogue were retrospectively added to WorldCat as part of this agreement. Since 1 July 2007 New Zealand holdings added to the NUC are sent to OCLC on a daily basis.

[<Return to questions>](#)

- **Our library added holdings to WorldCat before the OCLC agreement. Will these be added to the NUC?**

National Library has not planned to load the holdings on WorldCat that are not currently on the National Bibliographic Database. Through the batch-load processes implemented July 1 2007 OCLC will only provide National Library with new holdings added by Te Puna libraries to WorldCat.org. National Library on the other hand has provided OCLC with a copy of the entire National Union Catalogue.

[<Return to questions>](#)

- **How are my library's holdings exposed on search engines such as Google, Yahoo, etc?**

OCLC through its Open WorldCat Programme distributes holdings data for discovery through major search engines and open-source technologies such as RSS feeds: <http://www.oclc.org/worldcat/web/default.htm>

[<Return to questions>](#)

- **Why can't I find some of my library holdings on Worldcat when I search on Webcat?**

You will not see any holdings if you go to WorldCat via National Library's WebCat or Cataloguing Client gateways, as these gateways are purely so you can retrieve records. You will see New Zealand holdings if you go direct to WorldCat (<http://www.worldcat.org>) and, for instance, search for: Katherine Mansfield short stories.

[<Return to questions>](#)

- **On the NUC our library has different library symbols for its branches, what happens to these in WorldCat?**

The updates from National Library to WorldCat reflect holdings at branch symbol level. National Library provided OCLC with a list of all Te Puna libraries' symbols for OCLC to profile and assign an OCLC identifier to. This means that your branch library also has a separate identity on WorldCat.org that reflects the holdings in the National Union Catalogue.

[<Return to questions>](#)

Deep linking

- **How can I set up a link from our library holdings on WorldCat directly to our library catalogue?**

There are three options you can choose from to set up these deep links from WorldCat:

1. If you have registered to use FirstSearch you can configure the FirstSearch Administrators Module to enable deep linking. Help on this is available at: <http://www.oclc.org/support/documentation/firstsearch/managing/deeplinking/default.htm> or
2. The WorldCat Registry can be used for creating deep links directly into your library catalogue. For help on this go to the Registry tutorials page at <http://www.oclc.org/us/en/support/training/registry/tutorial/default.htm>. A tutorial that reads " How to Connect Patrons to Your Library" describes how libraries can easily set up the deep links in Registry for OCLC services or
3. Complete the form on the OCLC Website at: <https://www3.oclc.org/app/openwc/>

[<Return to questions>](#)

Resource Sharing

- **My library supplies requests from OCLC libraries. How can these international interloan requests be directed to my central library and not a branch?**

To arrange the redirect of requests to the central library you will need to either contact OCLC to arrange a redirection to fit your preferred workflow or develop an internal mechanism for forwarding requests to the right place

[<Return to questions>](#)

- **Do I have to lend an item on international interloan if I receive a request?**

. Our advice is to follow your normal international interloan procedures when international requests are made to your library. .

[<Return to questions>](#)

- **Can we use OCLC services to make international interloan requests?**

The OCLC Interlibrary loan service is not included in the Agreement and you will not receive international loans through Te Puna Interloan as you do with local requests.

[<Return to questions>](#)

National Library services and the Partnering Agreement

- **Why is the National Library still providing cataloguing services?**

The National Library have decided to maintain the cataloguing services of the National Bibliographic Database Catalogue Client and Web Cat for a number of reasons:

1. To give New Zealand libraries choice. The National Library wants to assist New Zealand libraries to conduct their business and believes it is important that all New Zealand libraries are able to work in the way they choose. The National Library intends to periodically review its cataloguing services, in light of the use of both OCLC and the National Bibliographic Database, to make sure the Library is providing the best value for New Zealand libraries.
2. New Zealand National Bibliography. The National Library wants to continue to provide a New Zealand based NZNB, with records that can be recognized as such, for the benefit of all New Zealand libraries.
3. An ongoing National Union Catalogue. The National Library will continue to maintain the National Union Catalogue in New Zealand as part of the OCLC-NLNZ Partnering Agreement. The Library also recognizes that library community has voiced a preference for maintaining this resource in New Zealand so the rich information is available for use by all New Zealanders, how and where New Zealanders want it.
4. Repackaging the National Union Catalogue. By maintaining the National Union Catalogue in New Zealand the information in it can also be repurposed into other digital services, e.g. New Zealand Libraries Catalogue.

[<Return to questions>](#)

- **Will the NBD continue to be updated with international agency records?**

Partially. The National Library decided to provide access to OCLC instead of bulk loading records from other sources such as the Library of Congress the British Library and the Australian National Bibliography. However, the National Library decided to continue the subscription to the National Library of Australia gateway to allow for Trans Tasman interloan.

[<Return to questions>](#)

- **Will anything happen to the National Union Catalogue?**

No. Maintaining a National Union Catalogue in New Zealand is a top priority of the National Library. It is important to make sure this valuable resource is available for Te Puna Libraries and their users. National Union Catalogue records are added daily to OCLC through a synchronisation routine.

[<Return to questions>](#)

For National Library support, contact us on:

Phone: 0508 837 862

Email: tepuna@natlib.govt.nz

These FAQ were last updated on 20 August 2009